

WILLIAMS TRAINING SERIES

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Coconino Community College & the City of Williams have partnered to offer training opportunities for employees in the city for free or at a discounted rate.
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UPCOMING TRAINING:

KEYS TO GREAT CUSTOMER SERVICE

In customer service, your job is to make your customers happy- both external *and* internal customers, such as employees. Learn tips and tricks from a hospitality industry expert on ways to provide the best service so that your customers want to keep coming back!

When: Thursday, March 23, 2023

10:00 – 11:30am

Where: Grand Canyon Railway & Hotel

Cost: FREE!

Instructor: Wally Rande

Associate Professor, NAU

School of Hotel & Restaurant Management



TO REGISTER AND SEE UPCOMING TRAININGS, GO TO:
WWW.COCONINO.EDU/WILLIAMS-TRAINING