



**Coconino Community College
2008 Graduating Students Survey Report
for Fall 2007 through Summer 2008**

	TOTAL GRADUATES RESPONDING		ARTS & SCIENCES GRADUATES RESPONDING		ARTS & SCIENCES GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING
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SECTION I: COLLEGE EXPECTATIONS

Please circle the number that reflects your opinion on the following items:

1. My studies at CCC enhanced my ability to get a job.

	64	100%	35	100%	24	100%
6. Strongly Agree	21	33%	8	23%	10	42%
5. Agree	24	38%	12	34%	11	46%
4. Slightly Agree	14	22%	11	31%	2	8%
3. Slightly Disagree	2	3%	2	6%	0	0%
2. Disagree	2	3%	1	3%	1	4%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	4.89		MEAN=	4.60	MEAN=	5.21

2. I am pleased with my choice of program.

	66	100%	35	100%	26	100%
6. Strongly Agree	30	45%	17	49%	11	42%
5. Agree	24	36%	12	34%	11	42%
4. Slightly Agree	9	14%	6	17%	1	4%
3. Slightly Disagree	1	2%	0	0%	1	4%
2. Disagree	2	3%	0	0%	2	8%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.20		MEAN=	5.31	MEAN=	5.08

3. My studies at CCC met the educational goal that I had in mind when I enrolled.

	66	100%	35	100%	26	100%
6. Strongly Agree	26	39%	13	37%	11	42%
5. Agree	32	48%	18	51%	13	50%
4. Slightly Agree	6	9%	4	11%	1	4%
3. Slightly Disagree	2	3%	0	0%	1	4%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.24		MEAN=	5.26	MEAN=	5.31

4. My program provided me detailed understanding of my anticipated career.

	63	100%	32	100%	26	100%
6. Strongly Agree	17	27%	3	9%	11	42%
5. Agree	28	44%	17	53%	10	38%
4. Slightly Agree	14	22%	10	31%	3	12%
3. Slightly Disagree	2	3%	0	0%	2	8%
2. Disagree	1	2%	1	3%	0	0%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	4.87		MEAN=	4.56	MEAN=	5.15

5. The education I received at CCC helped me understand how diversity issues are interrelated in regional, national, and global relations.

	66	100%	35	100%	26	100%
6. Strongly Agree	20	30%	12	34%	6	23%
5. Agree	27	41%	13	37%	13	50%
4. Slightly Agree	14	21%	9	26%	4	15%
3. Slightly Disagree	3	5%	1	3%	2	8%
2. Disagree	2	3%	0	0%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	4.91		MEAN=	5.03	MEAN=	4.81

6. The technical skills I learned at CCC were complete and up-to-date.	66	100%	35	100%	26	100%
6. Strongly Agree	27	41%	13	37%	11	42%
5. Agree	31	47%	16	46%	13	50%
4. Slightly Agree	8	12%	6	17%	2	8%
3. Slightly Disagree	0	0%	0	0%	0	0%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.29		MEAN= 5.20		MEAN= 5.35	

7. In general, CCC faculty were available and willing to help me complete my program of study.	66	100%	35	100%	26	100%
6. Strongly Agree	32	48%	17	49%	13	50%
5. Agree	27	41%	15	43%	10	38%
4. Slightly Agree	5	8%	3	9%	2	8%
3. Slightly Disagree	2	3%	0	0%	1	4%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.38		MEAN= 5.40		MEAN= 5.35	

8. I would recommend my program to another student.	66	100%	35	100%	26	100%
6. Strongly Agree	37	56%	19	54%	16	62%
5. Agree	23	35%	12	34%	9	35%
4. Slightly Agree	6	9%	4	11%	1	4%
3. Slightly Disagree	0	0%	0	0%	0	0%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.47		MEAN= 5.43		MEAN= 5.58	

9. CCC provided me the assistance needed to succeed academically.	66	100%	35	100%	26	100%
6. Strongly Agree	32	48%	18	51%	12	46%
5. Agree	25	38%	14	40%	10	38%
4. Slightly Agree	7	11%	2	6%	3	12%
3. Slightly Disagree	1	2%	0	0%	1	4%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	5.29		MEAN= 5.31		MEAN= 5.27	

10. CCC assisted me with non-academic obligations (such as work/family).	66	100%	35	100%	26	100%
6. Strongly Agree	12	18%	5	14%	6	23%
5. Agree	27	41%	13	37%	13	50%
4. Slightly Agree	21	32%	13	37%	6	23%
3. Slightly Disagree	2	3%	1	3%	0	0%
2. Disagree	3	5%	2	6%	1	4%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	4.61		MEAN= 4.43		MEAN= 4.88	

11. CCC provided support for my social interactions with other students.	65	100%	35	100%	26	100%
6. Strongly Agree	9	14%	5	14%	4	15%
5. Agree	29	45%	15	43%	14	54%
4. Slightly Agree	24	37%	13	37%	8	31%
3. Slightly Disagree	3	5%	2	6%	0	0%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	4.68		MEAN= 4.66		MEAN= 4.85	

12. I learned a variety of new intellectual concepts during my college education.	66	100%	35	100%	26	100%
6. Strongly Agree	29	44%	17	49%	10	38%
5. Agree	27	41%	13	37%	12	46%
4. Slightly Agree	9	14%	5	14%	3	12%
3. Slightly Disagree	0	0%	0	0%	0	0%
2. Disagree	1	2%	0	0%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.26		MEAN= 5.34		MEAN= 5.15	

13. I learned the theoretical foundations of the academic disciplines I studied during my college education.	66	100%	35	100%	26	100%
6. Strongly Agree	23	35%	13	37%	8	31%
5. Agree	31	47%	14	40%	16	62%
4. Slightly Agree	11	17%	8	23%	1	4%
3. Slightly Disagree	0	0%	0	0%	0	0%
2. Disagree	1	2%	0	0%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	5.14		MEAN= 4.91		MEAN= 5.15	

14. CCC prepared me well for my field of specialization.	64	100%	33	100%	26	100%
6. Strongly Agree	19	30%	7	21%	11	42%
5. Agree	27	42%	14	42%	11	42%
4. Slightly Agree	14	22%	8	24%	4	15%
3. Slightly Disagree	2	3%	2	6%	0	0%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	2	3%	2	6%	0	0%
MEAN=	4.89		MEAN= 4.61		MEAN= 5.27	

15. I would never recommend CCC to a prospective student.	63	100%	34	100%	24	100%
6. Strongly Agree	0	0%	0	0%	0	0%
5. Agree	0	0%	0	0%	0	0%
4. Slightly Agree	2	3%	0	0%	2	8%
3. Slightly Disagree	1	2%	1	3%	0	0%
2. Disagree	20	32%	7	21%	10	42%
1. Strongly Disagree	40	63%	26	76%	12	50%
MEAN=	1.44		MEAN= 1.26		MEAN= 1.67	

16. The education I received at CCC contributed to my personal growth in helping me recognize my rights, responsibilities, and privileges as a citizen.	65	100%	34	100%	26	100%
6. Strongly Agree	19	29%	9	26%	8	31%
5. Agree	23	35%	13	38%	10	38%
4. Slightly Agree	16	25%	9	26%	5	19%
3. Slightly Disagree	5	8%	1	3%	3	12%
2. Disagree	2	3%	2	6%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	4.80		MEAN= 4.76		MEAN= 4.88	

	GRADUATES RESPONDING		ARTS & SCIENCES GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING	
17. I would send my child(ren) to CCC.	65	100%	35	100%	25	100%		
6. Strongly Agree	22	34%	11	31%	10	40%		
5. Agree	32	49%	20	57%	11	44%		
4. Slightly Agree	5	8%	2	6%	2	8%		
3. Slightly Disagree	4	6%	1	3%	1	4%		
2. Disagree	2	3%	1	3%	1	4%		
1. Strongly Disagree	0	0%	0	0%	0	0%		
MEAN=	5.05		MEAN=	5.11	MEAN=	5.12		
18. I sought formal advisement on a regular basis (at least once a semester).	66	100%	35	100%	26	100%		
6. Strongly Agree	13	20%	7	20%	6	23%		
5. Agree	18	27%	12	34%	5	19%		
4. Slightly Agree	12	18%	6	17%	4	15%		
3. Slightly Disagree	11	17%	7	20%	4	15%		
2. Disagree	10	15%	2	6%	7	27%		
1. Strongly Disagree	2	3%	1	3%	0	0%		
MEAN=	4.11		MEAN=	4.34	MEAN=	3.96		
19. The faculty at CCC used examples of diversity (different cultures, religions, gender, races, people with disabilities) in their class material.	63	100%	32	100%	26	100%		
6. Strongly Agree	13	21%	6	19%	5	19%		
5. Agree	27	43%	15	47%	11	42%		
4. Slightly Agree	15	24%	10	31%	5	19%		
3. Slightly Disagree	5	8%	1	3%	2	8%		
2. Disagree	2	3%	0	0%	2	8%		
1. Strongly Disagree	1	2%	0	0%	1	4%		
MEAN=	4.65		MEAN=	4.81	MEAN=	4.46		
20. Overall, I am satisfied with the education I received at CCC.	65	100%	34	100%	26	100%		
6. Strongly Agree	34	52%	18	53%	14	54%		
5. Agree	28	43%	15	44%	11	42%		
4. Slightly Agree	3	5%	1	3%	1	4%		
3. Slightly Disagree	0	0%	0	0%	0	0%		
2. Disagree	0	0%	0	0%	0	0%		
1. Strongly Disagree	0	0%	0	0%	0	0%		
MEAN=	5.48		MEAN=	5.50	MEAN=	5.50		
21. Approximately how many faculty members took an interest in your educational and career goals (other than for advising purposes) during your time at CCC?	66	100%	35	100%	26	100%		
None	2	3%	2	6%	0	0%		
One	8	12%	3	9%	3	12%		
Two or three	26	39%	15	43%	10	38%		
Four or more	30	45%	15	43%	13	50%		

22. How often, either formally or informally, did you meet with faculty members outside of regular classroom hours?

Never	5	8%	2	6%	2	8%
Rarely (a few times during the school year)	28	42%	17	49%	9	35%
Sometimes (a few times during the semester)	16	24%	8	23%	7	27%
Often (monthly or more often)	17	26%	8	23%	8	31%

23. To what extent have you used electronic technologies (computer software, email, internet, etc.) to complete class assignments?

Never	2	2%	0	0%	1	4%
Rarely (a few times during the school year)	3	5%	2	6%	0	0%
Sometimes (a few times during the semester)	12	15%	5	14%	5	19%
Often (monthly or more often)	49	79%	28	80%	20	77%

24. In retrospect, do you wish you had chosen a different program of study?

Yes	4	8%	2	6%	2	10%
No (Go to Q. 25)	47	92%	29	94%	18	90%

24 a. What program do you wish you had chosen?

Why?	3	100%	1	100%	2	100%
Helicopter school It was my dream.	1	33%	0	0%	1	50%
not sure	1	33%	0	0%	1	50%
pre-med	1	33%	1	100%	0	0%

25. How many courses (not hours) did you complete your last two full

semesters (not including summer term) at CCC?	6.39	11%	29	100%	25	100%
0-6			13	45%	14	56%
7 or more			16	55%	11	44%

26. How many of these courses required:

a - in class writing assignments (other than English classes)?	2.62	5%	3.82	9%	2.08	10%
b - out of class writing assignment(s) (other than English classes) of at least 10 pages?	1.43	3%	1.17	5%	2.08	6%
c - oral presentation(s) (other than communication classes)?	2.99	5%	3.03	10%	2.12	12%
d - group project(s)/activities?	3.39	6%	4.62	12%	2.28	14%
e - problems requiring quantitative (mathematical) skills (other than math classes)?	2.44	4%	2.76	8%	1.96	10%
f - computer applications (either mainframe or personal computer in classes other than computer science or information systems)?	2.62	5%	2.69	9%	3.20	10%
g - activities requiring knowledge of other cultures (other than foreign language classes)?	1.98	3%	2.21	7%	1.08	8%
h - complete activities where you applied knowledge of gender issues?	1.76	3%	2.00	6%	1.04	7%
i - scientific methodology?	1.69	3%	2.31	6%	1.64	7%

SECTION II: STUDENT SERVICES

	GRADUATES RESPONDING		ARTS & SCIENCES GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING		CAREER & TECH GRADUATES RESPONDING	
27. Please rate your experience at CCC in each of the following areas:								
a. Library								
Importance of the service to you								
	51	100%	31	100%	20	100%		
4. Extremely Important	7	14%	7	23%	0	0%		
3. Important	24	47%	15	48%	9	45%		
2. Somewhat Important	13	25%	6	19%	7	35%		
1. Not Important	6	12%	3	10%	3	15%		
0. Did not use	1	2%	0	0%	1	5%		
MEAN=	2.64		MEAN= 2.84		MEAN= 2.32			
Satisfaction with the service you received								
	46	100%	27	100%	19	100%		
4. Very Satisfied	9	20%	5	19%	4	21%		
3. Satisfied	31	67%	19	70%	12	63%		
2. Somewhat Dissatisfied	1	2%	0	0%	1	5%		
1. Very Dissatisfied	0	0%	0	0%	0	0%		
0. Did not use	5	11%	3	11%	2	11%		
MEAN=	3.20		MEAN= 3.21		MEAN= 3.18			
b. Computer Lab								
Importance of the service to you								
	52	100%	32	100%	20	100%		
4. Extremely Important	31	60%	19	59%	12	60%		
3. Important	16	31%	10	31%	6	30%		
2. Somewhat Important	4	8%	2	6%	2	10%		
1. Not Important	1	2%	1	3%	0	0%		
MEAN=	3.48		MEAN= 3.47		MEAN= 3.50			
Satisfaction with the service you received								
	45	100%	26	100%	19	100%		
4. Very Satisfied	20	44%	13	50%	7	37%		
3. Satisfied	22	49%	12	46%	10	53%		
2. Somewhat Dissatisfied	2	4%	0	0%	2	11%		
1. Very Dissatisfied	0	0%	0	0%	0	0%		
0. Did not use	1	2%	1	4%	0	0%		
MEAN=	3.41		MEAN= 3.52		MEAN= 3.26			
c. Help Desk								
Importance of the service to you								
	51	100%	31	100%	20	100%		
4. Extremely Important	10	20%	6	19%	4	20%		
3. Important	24	47%	17	55%	7	35%		
2. Somewhat Important	12	24%	6	19%	6	30%		
1. Not Important	4	8%	1	3%	3	15%		
0. Did not use	1	2%	1	3%	0	0%		
MEAN=	2.80		MEAN= 2.93		MEAN= 2.60			
Satisfaction with the service you received								
	44	100%	25	100%	19	100%		
4. Very Satisfied	10	23%	7	28%	3	16%		
3. Satisfied	27	61%	15	60%	12	63%		
2. Somewhat Dissatisfied	2	5%	2	8%	0	0%		
1. Very Dissatisfied	0	0%	0	0%	0	0%		
0. Did not use	5	11%	1	4%	4	21%		
MEAN=	3.21		MEAN= 3.21		MEAN= 3.20			
d. Learning Enhancement Center								
Importance of the service to you								
	52	100%	32	100%	20	100%		
4. Extremely Important	24	46%	14	44%	10	50%		
3. Important	18	35%	13	41%	5	25%		
2. Somewhat Important	7	13%	4	13%	3	15%		
1. Not Important	3	6%	1	3%	2	10%		
MEAN=	3.21		MEAN= 3.25		MEAN= 3.15			

Satisfaction with the service you received	45	100%	26	100%	19	100%
4. Very Satisfied	19	42%	12	46%	7	37%
3. Satisfied	20	44%	10	38%	10	53%
2. Somewhat Dissatisfied	1	2%	1	4%	0	0%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	5	11%	3	12%	2	11%
MEAN=	3.45		MEAN= 3.48		MEAN= 3.41	

e. Campus Security Importance of the service to you	51	100%	31	100%	20	100%
4. Extremely Important	11	22%	8	26%	3	15%
3. Important	20	39%	13	42%	7	35%
2. Somewhat Important	13	25%	7	23%	6	30%
1. Not Important	6	12%	2	6%	4	20%
0. Did not use	1	2%	1	3%	0	0%
MEAN=	2.72		MEAN= 2.90		MEAN= 2.45	

Satisfaction with the service you received	46	100%	27	100%	19	100%
4. Very Satisfied	16	35%	10	37%	6	32%
3. Satisfied	24	52%	15	56%	9	47%
2. Somewhat Dissatisfied	1	2%	0	0%	1	5%
1. Very Dissatisfied	2	4%	1	4%	1	5%
0. Did not use	3	7%	1	4%	2	11%
MEAN=	3.26		MEAN= 3.28		MEAN= 3.18	

f. Career Services Importance of the service to you	50	100%	31	100%	19	100%
4. Extremely Important	10	20%	7	23%	3	16%
3. Important	18	36%	11	35%	7	37%
2. Somewhat Important	13	26%	10	32%	3	16%
1. Not Important	9	18%	3	10%	6	32%
MEAN=	2.58		MEAN= 2.71		MEAN= 2.37	

Satisfaction with the service you received	46	100%	27	100%	19	100%
4. Very Satisfied	10	22%	6	22%	4	21%
3. Satisfied	17	37%	11	41%	6	32%
2. Somewhat Dissatisfied	4	9%	3	11%	1	5%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	15	33%	7	26%	8	42%
MEAN=	3.19		MEAN= 3.15		MEAN= 3.27	

g. Advising Importance of the service to you	52	100%	32	100%	20	100%
4. Extremely Important	27	52%	18	56%	9	45%
3. Important	19	37%	11	34%	8	40%
2. Somewhat Important	3	6%	1	3%	2	10%
1. Not Important	3	6%	2	6%	1	5%
MEAN=	3.35		MEAN= 3.41		MEAN= 3.25	

Satisfaction with the service you received	46	100%	27	100%	19	100%
4. Very Satisfied	24	52%	16	59%	8	42%
3. Satisfied	18	39%	9	33%	9	47%
2. Somewhat Dissatisfied	4	9%	2	7%	2	11%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	0	0%	0	0%	0	0%
MEAN=	3.43		MEAN= 3.52		MEAN= 3.32	

h. Admissions Importance of the service to you	51	100%	31	100%	20	100%
4. Extremely Important	13	25%	7	23%	6	30%
3. Important	25	49%	15	48%	10	50%
2. Somewhat Important	9	18%	6	19%	3	15%
1. Not Important	3	6%	2	6%	1	5%
0. Did not use	1	2%	1	3%	0	0%
MEAN=	2.96		MEAN= 2.90		MEAN= 3.05	

Satisfaction with the service you received	46	100%	27	100%	19	100%
4. Very Satisfied	17	37%	10	37%	7	37%
3. Satisfied	24	52%	13	48%	11	58%
2. Somewhat Dissatisfied	4	9%	3	11%	1	5%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	1	2%	1	4%	0	0%
MEAN=	3.41		MEAN= 3.27		MEAN= 3.32	

**i. Classroom Equipment
(TV, VCR, other)**

Importance of the service to you						
	50	100%	30	100%	20	100%
4. Extremely Important	16	32%	9	30%	7	35%
3. Important	23	46%	13	43%	10	50%
2. Somewhat Important	8	16%	5	17%	3	15%
1. Not Important	3	6%	3	10%	0	0%
MEAN=	3.04		MEAN= 2.93		MEAN= 3.20	

Satisfaction with the service you received						
	47	100%	28	100%	19	100%
4. Very Satisfied	15	32%	9	32%	6	32%
3. Satisfied	29	62%	18	64%	11	58%
2. Somewhat Dissatisfied	2	4%	1	4%	2	11%
1. Very Dissatisfied	1	2%	0	0%	0	0%
0. Did not use	0	0%	0	0%	0	0%
MEAN=	3.23		MEAN= 3.29		MEAN= 3.21	

j. Registration

Importance of the service to you						
	52	100%	32	100%	20	100%
4. Extremely Important	16	31%	11	34%	5	25%
3. Important	28	54%	15	47%	13	65%
2. Somewhat Important	7	13%	5	16%	2	10%
1. Not Important	1	2%	1	3%	0	0%
MEAN=	3.14		MEAN= 3.13		MEAN= 3.15	

Satisfaction with the service you received						
	46	100%	27	100%	19	100%
4. Very Satisfied	15	33%	11	41%	4	21%
3. Satisfied	23	50%	10	37%	13	68%
2. Somewhat Dissatisfied	5	11%	4	15%	1	5%
1. Very Dissatisfied	2	4%	1	4%	1	5%
0. Did not use	1	2%	1	4%	0	0%
MEAN=	3.13		MEAN= 3.19		MEAN= 3.05	

k. Financial Aid

Importance of the service to you						
	51	100%	32	100%	19	100%
4. Extremely Important	21	41%	14	44%	7	37%
3. Important	13	25%	7	22%	6	32%
2. Somewhat Important	7	14%	6	19%	2	11%
1. Not Important	10	20%	5	16%	4	21%
MEAN=	2.88		MEAN= 2.94		MEAN= 2.84	

Satisfaction with the service you received						
	45	100%	27	100%	18	100%
4. Very Satisfied	16	36%	10	37%	6	33%
3. Satisfied	13	29%	7	26%	6	33%
2. Somewhat Dissatisfied	1	2%	0	0%	1	6%
1. Very Dissatisfied	4	9%	3	11%	1	6%
0. Did not use	11	24%	7	26%	4	22%
MEAN=	3.21		MEAN= 3.20		MEAN= 3.21	

l. Child Care

Importance of the service to you						
	50	100%	31	100%	19	100%
4. Extremely Important	8	16%	5	16%	3	16%
3. Important	8	16%	6	19%	2	11%
2. Somewhat Important	4	8%	3	10%	1	5%
1. Not Important	30	60%	17	55%	13	68%
MEAN=	1.88		MEAN= 1.97		MEAN= 1.74	

Satisfaction with the service you received						
	45	100%	27	100%	18	100%
4. Very Satisfied	1	2%	0	0%	1	6%
3. Satisfied	7	16%	4	15%	3	17%
2. Somewhat Dissatisfied	2	4%	1	4%	1	6%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	35	78%	22	81%	13	71%
MEAN=	2.90		MEAN= 2.80		MEAN= 3.00	

m. Online class schedule

Importance of the service to you

	51	100%	31	100%	20	100%
4. Extremely Important	20	39%	12	39%	8	40%
3. Important	20	39%	14	45%	6	30%
2. Somewhat Important	7	14%	2	6%	5	25%
1. Not Important	4	8%	3	10%	1	5%
MEAN=	3.10		MEAN= 3.13		MEAN= 3.05	

Satisfaction with the service you received

	46	100%	27	100%	19	100%
4. Very Satisfied	13	28%	6	22%	7	37%
3. Satisfied	24	52%	14	52%	10	53%
2. Somewhat Dissatisfied	0	0%	0	0%	0	0%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	9	20%	7	26%	2	11%
MEAN=	3.35		MEAN= 3.30		MEAN= 3.41	

n. Online admission application

Importance of the service to you

	49	100%	29	100%	20	100%
4. Extremely Important	17	35%	8	28%	9	45%
3. Important	15	31%	11	38%	4	20%
2. Somewhat Important	6	12%	4	14%	2	10%
1. Not Important	11	22%	6	21%	5	25%
MEAN=	2.78		MEAN= 2.72		MEAN= 2.85	

Satisfaction with the service you received

	47	100%	28	100%	19	100%
4. Very Satisfied	11	23%	5	18%	6	32%
3. Satisfied	17	36%	10	36%	7	37%
2. Somewhat Dissatisfied	1	2%	1	4%	0	0%
1. Very Dissatisfied	2	4%	2	7%	0	0%
0. Did not use	16	34%	10	36%	6	32%
MEAN=	3.19		MEAN= 3.00		MEAN= 3.46	

o. Testing services

(Accuplacer, Nelson Denny, proctored exams)

Importance of the service to you

	50	100%	30	100%	20	100%
4. Extremely Important	11	22%	6	20%	5	25%
3. Important	17	34%	10	33%	7	35%
2. Somewhat Important	10	20%	7	23%	3	15%
1. Not Important	12	24%	7	23%	5	25%
MEAN=	2.54		MEAN= 2.50		MEAN= 2.55	

Satisfaction with the service you received

	46	100%	27	100%	19	100%
4. Very Satisfied	9	20%	3	11%	6	32%
3. Satisfied	22	48%	13	48%	9	47%
2. Somewhat Dissatisfied	1	2%	1	4%	0	0%
1. Very Dissatisfied	0	0%	0	0%	0	0%
0. Did not use	14	30%	10	37%	4	21%
MEAN=	3.25		MEAN= 3.12		MEAN= 3.40	

28. How was your overall education paid for from each of the sources listed below?

Parents, relatives, friends	37	27%	23	29%	14	25%
Loans	14	10%	8	10%	6	11%
Grants	21	16%	12	15%	9	16%
Scholarships	10	7%	3	4%	7	13%
Federal Work Study Job	1	1%	0	0%	1	2%
Other on campus job	0	0%	0	0%	0	0%
Off campus job(s)	33	24%	19	24%	14	25%
Savings from summer work	7	5%	5	6%	2	4%
Other savings	7	5%	6	8%	1	2%
Other	5	4%	4	5%	1	2%

Sought formal advisement

3 - At least once a semester	51	100%	32	100%	19	100%
	26	51%	16	50%	10	53%
2 - At least once a year	17	33%	12	38%	5	26%
1 - Less frequently than once a year	8	16%	4	13%	4	21%
MEAN=	2.35		MEAN= 2.36		mean= 2.32	

29. Reasons for delay in graduation (5=major reason, 1=minor reason)

		66	31	25
a. Changed majors	MEAN=	3.44	MEAN= 3.38	3.50
b. Worked while enrolled	MEAN=	3.79	MEAN= 3.83	3.76
c. Classes that I needed were not offered when I needed to take them.	MEAN=	3.29	MEAN= 3.18	3.40
d. My major takes more than two years to complete.	MEAN=	2.92	MEAN= 3.09	2.75
e. Undecided about a major when I started	MEAN=	3.41	MEAN= 3.66	3.16
f. Involvement in coop ed/internships	MEAN=	1.85	MEAN= 1.50	2.20
g. Transferred to CCC and needed different courses	MEAN=	3.44	MEAN= 3.88	3.00
h. Received poor academic advising at CCC	MEAN=	1.76	MEAN= 1.33	2.20
i. Received poor academic advising at another institution (not CCC)	MEAN=	1.50	MEAN= 2.00	1.00
j. Chose not to enroll for one or more semesters	MEAN=	2.05	MEAN= 1.90	2.20
k. Family responsibilities	MEAN=	3.38	MEAN= 3.40	3.37
l. Dropped one or more classes because I was dissatisfied with the quality of instruction at CCC	MEAN=	2.09	MEAN= 2.37	1.80
m. Dropped one or more classes because I was dissatisfied with the quality of instruction at another institution I attended (not CCC)	MEAN=	1.39	MEAN= 1.77	1.00
n. Commuted from another town while enrolled	MEAN=	2.35	MEAN= 1.69	3.00
o. Financial difficulties	MEAN=	2.94	MEAN= 2.50	3.38
p. Enrolled part-time	MEAN=	3.35	MEAN= 3.24	3.45
q. Encountered problems with the academic requirements for my major	MEAN=	2.42	MEAN= 2.23	2.60
r. Graduated with a double major	MEAN=	1.87	MEAN= 1.40	2.33
s. Desired to maintain or improve grade point average	MEAN=	3.18	MEAN= 2.75	3.60
t. Took classes unrelated to my major due to personal interest	MEAN=	2.88	MEAN= 2.50	3.25
u. Wanted to have some free time	MEAN=	3.06	MEAN= 1.80	4.33
v. Did not spend enough time studying	MEAN=	2.00	MEAN= 2.00	2.00
w. Completing developmental classes postponed earning college credits	MEAN=	2.08	MEAN= 1.90	2.25

	GRADU ATES RESPONDING	ARTS & SCIENC ES GRADU ATES RESPONDING	CAREER & TECH GRADUATES RESPONDING	CAREER & TECH GRADUATES RESPONDING		
30. Looking back at your overall experience at CCC, to what extent would you agree with the following?						
I have participated in class discussions.						
	66	100%	35	100%	26	100%
4. Strongly Agree	40	61%	19	54%	19	73%
3. Agree	26	39%	16	46%	7	27%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.60		MEAN= 3.54	MEAN= 3.73		
Most instructors at CCC are friendly and helpful.						
	66	100%	35	100%	26	100%
4. Strongly Agree	31	47%	17	49%	13	50%
3. Agree	35	53%	18	51%	13	50%
2. Disagree	0	0%	0	0%	0	0%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.47		MEAN= 3.49	MEAN= 3.50		
Most other students at CCC are friendly and supportive.						
	60	100%	35	100%	25	100%
4. Strongly Agree	21	33%	11	31%	10	40%
3. Agree	34	54%	21	60%	13	52%
2. Disagree	5	8%	3	9%	2	8%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.27		MEAN= 3.23	MEAN= 3.32		
I have developed close personal relationships with other students.						
	58	100%	35	100%	23	100%
4. Strongly Agree	19	30%	8	23%	11	48%
3. Agree	34	54%	22	63%	12	52%
2. Disagree	4	6%	4	11%	0	0%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	3.22		MEAN= 3.06	MEAN= 3.48		
I have met with a faculty member outside of class to talk about questions/concerns about my class work.						
	64	100%	34	100%	25	100%
4. Strongly Agree	28	44%	13	38%	15	60%
3. Agree	27	42%	15	44%	9	36%
2. Disagree	9	14%	6	18%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.30		MEAN= 3.20	MEAN= 3.56		
Most faculty and staff at CCC seem generally interested in students.						
	66	100%	35	100%	26	100%
4. Strongly Agree	31	47%	15	43%	14	54%
3. Agree	31	47%	18	51%	11	42%
2. Disagree	4	6%	2	6%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.29		MEAN= 3.37	MEAN= 3.50		
Most offices and staff at CCC are friendly and helpful.						
	66	100%	35	100%	26	100%
4. Strongly Agree	29	44%	16	46%	11	42%
3. Agree	34	52%	17	49%	14	54%
2. Disagree	3	5%	2	6%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.39		MEAN= 3.40	MEAN= 3.38		
Most instructors at CCC are good teachers.						
	66	100%	35	100%	26	100%
4. Strongly Agree	32	48%	17	49%	13	50%
3. Agree	32	48%	17	49%	12	46%
2. Disagree	2	3%	1	3%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.45		MEAN= 3.46	MEAN= 3.46		

I am able to get into the courses required for my degree program based on the time of day the courses are offered.	61	100%	35	100%	21	100%
4. Strongly Agree	23	38%	14	40%	7	33%
3. Agree	34	56%	19	54%	12	57%
2. Disagree	2	3%	1	3%	1	5%
1. Strongly Disagree	2	3%	1	3%	1	5%
MEAN=	3.28		MEAN= 3.31		MEAN= 3.19	

I have talked about my career plans with a CCC faculty or staff member.	65	100%	34	100%	26	100%
4. Strongly Agree	26	40%	15	44%	10	38%
3. Agree	32	49%	17	50%	12	46%
2. Disagree	7	11%	2	6%	4	15%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.29		MEAN= 3.38		MEAN= 3.23	

It has been easy for me to get to know other students.	63	100%	33	100%	25	100%
4. Strongly Agree	15	24%	7	21%	3	12%
3. Agree	45	71%	23	70%	18	72%
2. Disagree	2	3%	2	6%	0	0%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	3.17		MEAN= 3.09		MEAN= 2.64	

Most of my classes at CCC seem relevant and applicable to my future.	66	100%	35	100%	26	100%
4. Strongly Agree	28	42%	12	34%	14	54%
3. Agree	35	53%	21	60%	11	42%
2. Disagree	3	5%	2	6%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.38		MEAN= 3.29		MEAN= 3.50	

I have developed a close personal relationship with at least one faculty or staff member at CCC.	63	100%	32	100%	26	100%
4. Strongly Agree	22	35%	8	25%	12	46%
3. Agree	26	41%	16	50%	8	31%
2. Disagree	14	22%	7	22%	6	23%
1. Strongly Disagree	1	2%	1	3%	0	0%
MEAN=	3.10		MEAN= 2.97		MEAN= 3.23	

I have participated in study groups.	65	100%	35	100%	25	100%
4. Strongly Agree	20	31%	5	14%	11	44%
3. Agree	29	45%	20	57%	9	36%
2. Disagree	14	22%	9	26%	4	16%
1. Strongly Disagree	2	3%	1	3%	1	4%
MEAN=	3.03		MEAN= 2.82		MEAN= 3.20	

Most students at CCC have values similar to my own.	61	100%	31	100%	25	100%
4. Strongly Agree	8	13%	3	10%	5	20%
3. Agree	35	57%	21	68%	11	44%
2. Disagree	16	26%	5	16%	9	36%
1. Strongly Disagree	2	3%	2	6%	0	0%
MEAN=	2.80		MEAN= 2.81		MEAN= 2.84	

I have become involved with activities on campus.	61	100%	32	100%	24	100%
4. Strongly Agree	7	11%	3	9%	3	13%
3. Agree	16	26%	9	28%	5	21%
2. Disagree	31	51%	16	50%	14	58%
1. Strongly Disagree	7	11%	4	13%	2	8%
MEAN=	2.38		MEAN= 2.34		MEAN= 2.58	

The information that I received from my advisor was accurate.

	61	100%	35	100%	26	100%
4. Strongly Agree	19	31%	10	29%	9	35%
3. Agree	41	67%	25	71%	16	62%
2. Disagree	1	2%	0	0%	1	4%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.30		MEAN= 3.29		MEAN= 3.31	

My advisor showed concern for my academic needs.

	65	100%	34	100%	26	100%
4. Strongly Agree	20	31%	11	32%	8	31%
3. Agree	43	66%	23	68%	16	62%
2. Disagree	2	3%	0	0%	2	8%
1. Strongly Disagree	0	0%	0	0%	0	0%
MEAN=	3.28		MEAN= 3.32		MEAN= 2.62	

My advisor helped me explore and clarify my educational goals.

	65	100%	35	100%	26	100%
4. Strongly Agree	21	32%	14	40%	7	27%
3. Agree	36	55%	19	54%	14	54%
2. Disagree	6	9%	1	3%	4	15%
1. Strongly Disagree	2	3%	1	3%	1	4%
MEAN=	3.17		MEAN= 3.31		MEAN= 3.04	

I have become involved with student organizations.

	62	100%	31	100%	25	100%
4. Strongly Agree	6	10%	5	16%	1	4%
3. Agree	17	27%	7	23%	7	28%
2. Disagree	30	48%	14	45%	14	56%
1. Strongly Disagree	9	15%	5	16%	3	12%
MEAN=	2.32		MEAN= 2.39		MEAN= 2.24	

I have attended cultural events on campus.

	62	100%	32	100%	25	100%
4. Strongly Agree	5	8%	2	6%	3	12%
3. Agree	20	32%	10	31%	9	36%
2. Disagree	28	45%	13	41%	12	48%
1. Strongly Disagree	9	15%	7	22%	1	4%
MEAN=	2.34		MEAN= 2.22		MEAN= 2.56	

I have talked about personal problems with a CCC faculty or staff member.

	63	100%	32	100%	26	100%
4. Strongly Agree	9	14%	4	13%	5	19%
3. Agree	16	25%	8	25%	7	27%
2. Disagree	26	41%	10	31%	12	46%
1. Strongly Disagree	12	19%	10	31%	2	8%
MEAN=	2.35		MEAN= 2.19		MEAN= 2.58	

I wanted to participate in student clubs and organizations.

	61	100%	32	100%	24	100%
4. Strongly Agree	1	2%	0	0%	1	4%
3. Agree	25	41%	14	44%	9	38%
2. Disagree	24	39%	11	34%	11	46%
1. Strongly Disagree	11	18%	7	22%	3	13%
MEAN=	2.26		MEAN= 2.22		MEAN= 2.33	

31. Where did you complete most of your CCC courses?

	65	100%	35	100%	26	100%
Lone Tree	52	80%	34	97%	17	65%
Fourth Street	8	12%	0	0%	6	23%
Page	5	8%	1	3%	3	12%
Online only	0	0%	0	0%	0	0%

32. On a scale of 1 (poor) to 10 (excellent), please rate the quality of the classroom facilities at the above location.

	52	100%	32	100%	20	100%
10	13	25%	10	31%	3	15%
9	17	33%	10	31%	7	35%
8	14	27%	7	22%	7	35%
7	2	4%	2	6%	0	0%
6	2	4%	1	3%	1	5%
5	3	6%	1	3%	2	10%
3	1	2%	1	3%	0	0%
	MEAN= 8.44		MEAN= 8.56	27%	8.00	

33. Name at least one additional service not currently available at CCC that would have increased your satisfaction with the educational experience you received. (top 5 listed)

	11	100%
Personal counseling.	3	27%
Athletics - both competitive and recreational.	2	18%
Library services to take home - check out books	2	18%
More science and math courses offered.	2	18%
Teachers having more office hours.	2	18%

34. Name one improvement to the facilities at the location where you completed most of your course work that would have increased your satisfaction with CCC. (top 5 listed)

	14	100%
Finish cielings	3	21%
More computer lab hours/space	3	21%
Recreational center/Athletic facilities	3	21%
Study Carrells/additional study areas	3	21%
Greater availability of upper level math/science tutors	2	14%

35. What degree or certificate did you earn at CCC?

	60	100%	34	100%	26	100%
A.A. Degree	55	92%	32	94%	23	88%
Certificate	5	8%	2	6%	3	12%

36. What was your major?

	52	100%	35	100%	17	100%
Accounting	1	2%	0	0%	1	6%
Administration of Justice	1	2%	1	3%	0	0%
AGEC-A	2	4%	2	6%	0	0%
AGS	1	2%	1	3%	0	0%
Architectural Drafting	1	2%	0	0%	1	6%
Business	6	12%	0	0%	6	35%
Computer Network						
Engineering	1	2%	0	0%	1	6%
Computer Software Technology	2	4%	0	0%	2	12%

Construction Management & Alternative Energy	1	2%	0	0%	1	6%
Education	1	2%	0	0%	1	6%
Fire Science	1	2%	0	0%	1	6%
General Studies	26	50%	26	74%	0	0%
Graphic & Web Design	1	2%	0	0%	1	6%
Nursing	1	2%	0	0%	1	6%
Political Science	1	2%	1	3%	0	0%
Psychology	1	2%	1	3%	0	0%
Science	1	2%	1	3%	0	0%
Sociology	1	2%	1	3%	0	0%
Technology/CIS	1	2%	0	0%	1	6%
Visual Fine Arts	1	2%	1	0	0	0%

37. How would you rate the overall quality of your education at

CCC, in the following areas?

ORAL COMMUNICATION (e.g., public speaking, small groups, one-on-one)

	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	0	0%	0	0%	0	0%
3- Fair	15	23%	6	18%	8	32%
4- Good	34	53%	20	59%	11	44%
5- Excellent	15	23%	8	24%	6	24%
MEAN=	4.00		MEAN= 4.06		MEAN= 3.92	

QUANTITATIVE SKILLS (e.g., math, statistics)

	65	100%	34	100%	26	100%
1- Very Poor	1	2%	0	0%	1	4%
2- Poor	3	5%	0	0%	2	8%
3- Fair	9	14%	2	6%	4	15%
4- Good	31	48%	18	53%	12	46%
5- Excellent	21	32%	14	41%	7	27%
MEAN=	4.05		MEAN= 4.35		MEAN= 3.85	

SCIENTIFIC REASONING (e.g., scientific reasoning and methods)

	63	100%	33	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	0	0%	1	4%
3- Fair	6	10%	1	3%	5	20%
4- Good	32	51%	14	42%	14	56%
5- Excellent	24	38%	18	55%	5	20%
MEAN=	4.25		MEAN= 4.52		MEAN= 3.92	

QUALITATIVE SKILLS (e.g., personal analysis, perception, intuition)

	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	0	0%	0	0%	0	0%
3- Fair	9	14%	3	9%	6	24%
4- Good	32	50%	18	53%	10	40%
5- Excellent	23	36%	13	38%	9	36%
MEAN=	4.22		MEAN= 4.29		MEAN= 4.12	

GRAPHIC COMMUNICATION (e.g., using charts, graphs)

	63	100%	33	100%	25	100%
1- Very Poor	2	3%	1	3%	1	4%
2- Poor	2	3%	1	3%	0	0%
3- Fair	18	29%	8	24%	7	28%
4- Good	28	44%	17	52%	10	40%
5- Excellent	13	21%	6	18%	7	28%
MEAN=	3.76		MEAN= 3.79		MEAN= 3.88	

ANALYTICAL REASONING (e.g., logic)

	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	0	0%	0	0%
3- Fair	8	13%	3	9%	5	20%
4- Good	35	55%	20	59%	12	48%
5- Excellent	20	31%	11	32%	8	32%
MEAN=	4.16		MEAN= 4.24		MEAN= 4.12	

READING SKILLS	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	0	0%	0	0%	0	0%
3- Fair	12	19%	7	21%	5	20%
4- Good	33	52%	17	50%	13	52%
5- Excellent	19	30%	10	29%	7	28%
MEAN=	4.11		MEAN= 4.09		MEAN= 4.04	
WRITING SKILLS	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	0	0%	1	4%
3- Fair	8	13%	3	9%	4	16%
4- Good	34	53%	19	56%	13	52%
5- Excellent	21	33%	12	35%	7	28%
MEAN=	4.17		MEAN= 4.26		MEAN= 4.04	
PROBLEM SOLVING SKILLS (e.g., critical thinking)	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	1	3%	0	0%
3- Fair	9	14%	4	12%	5	20%
4- Good	28	44%	14	41%	10	40%
5- Excellent	26	41%	15	44%	10	40%
MEAN=	4.23		MEAN= 4.26		MEAN= 4.20	
WORKING WITH OTHERS (e.g., teams, groups, etc.)	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	3	5%	2	6%	1	4%
3- Fair	11	17%	6	18%	5	20%
4- Good	33	52%	17	50%	12	48%
5- Excellent	17	27%	9	26%	7	28%
MEAN=	4.00		MEAN= 3.97		MEAN= 4.00	
INFORMATION GATHERING SKILLS (e.g. library, internet, etc.)	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	0	0%	0	0%	0	0%
3- Fair	15	23%	5	15%	7	28%
4- Good	30	47%	17	50%	10	40%
5- Excellent	19	30%	9	26%	8	32%
MEAN=	4.06		MEAN= 3.76		MEAN= 4.04	
MOTIVATION	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	0	0%	1	4%
3- Fair	15	23%	8	24%	5	20%
4- Good	30	47%	17	50%	12	48%
5- Excellent	18	28%	9	26%	7	28%
MEAN=	3.33		MEAN= 4.03		MEAN= 4.00	
SELF-DISCIPLINE	63	100%	33	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	0	0%	0	0%	0	0%
3- Fair	9	14%	5	15%	4	16%
4- Good	32	51%	15	45%	13	52%
5- Excellent	22	35%	13	39%	8	32%
MEAN=	4.21		MEAN= 4.24		MEAN= 4.16	
MULTI-CULTURAL AWARENESS (e.g., sensitivity to others unlike you)	64	100%	34	100%	25	100%
1- Very Poor	1	2%	0	0%	1	4%
2- Poor	1	2%	0	0%	0	0%
3- Fair	17	27%	9	26%	8	32%
4- Good	30	47%	17	50%	11	44%
5- Excellent	15	23%	8	24%	5	20%
MEAN=	3.89		MEAN= 3.97		MEAN= 3.76	

**UNDERSTANDING &
SYNTHESIZING HISTORICAL
EVENTS**

(e.g., understanding of
today's world in light of the
past)

	61	100%	31	100%	22	100%
1- Very Poor	1	2%	0	0%	1	5%
2- Poor	4	7%	3	10%	0	0%
3- Fair	15	25%	6	19%	9	41%
4- Good	30	49%	16	52%	11	50%
5- Excellent	11	18%	6	19%	1	5%
MEAN=	3.75		MEAN= 3.81		MEAN= 3.50	16%

**OVERALL INSTRUCTION AT
CCC**

	64	100%	34	100%	25	100%
1- Very Poor	0	0%	0	0%	0	0%
2- Poor	1	2%	0	0%	1	4%
3- Fair	4	6%	1	3%	2	8%
4- Good	31	48%	19	56%	11	44%
5- Excellent	28	44%	14	41%	11	44%
MEAN=	4.34		MEAN= 4.38		MEAN= 4.28	17%

**38. For the following items,
please rate your personal
development gain that
resulted from your
attendance at CCC.**

a. Problem-solving ability

	64	100%	34	100%	25	100%
1 - No gain	1	2%	0	0%	1	4%
2 - Slight gain	4	6%	3	9%	1	4%
3 - Moderate gain	13	20%	4	12%	7	28%
4 - High gain	19	30%	11	32%	7	28%
5 - Very high gain	27	42%	16	47%	9	36%
MEAN=	4.05		MEAN= 4.18		MEAN= 3.68	

b. Skill in written expression

	64	100%	34	100%	25	100%
1 - No gain	1	2%	0	0%	1	4%
2 - Slight gain	4	6%	2	6%	2	8%
3 - Moderate gain	11	17%	5	15%	4	16%
4 - High gain	20	31%	11	32%	7	28%
5 - Very high gain	28	44%	16	47%	11	44%
MEAN=	4.09		MEAN= 4.21		MEAN= 4.00	

c. Skill in oral expression

	64	100%	34	100%	25	100%
1 - No gain	1	2%	0	0%	1	4%
2 - Slight gain	4	6%	2	6%	2	8%
3 - Moderate gain	18	28%	11	32%	6	24%
4 - High gain	15	23%	6	18%	7	28%
5 - Very high gain	26	41%	15	44%	9	36%
MEAN=	3.95		MEAN= 4.00		MEAN= 3.84	

d. Self-understanding

	64	100%	34	100%	25	100%
1 - No gain	2	3%	1	3%	1	4%
2 - Slight gain	4	6%	2	6%	2	8%
3 - Moderate gain	11	17%	4	12%	6	24%
4 - High gain	21	33%	10	29%	9	36%
5 - Very high gain	26	41%	17	50%	7	28%
MEAN=	4.02		MEAN= 4.18		MEAN= 3.76	

**e. Ability to manage
emotions appropriately**

	63	100%	34	100%	25	100%
1 - No gain	5	8%	2	6%	3	12%
2 - Slight gain	4	6%	2	6%	1	4%
3 - Moderate gain	16	25%	10	29%	5	20%
4 - High gain	14	22%	9	26%	4	16%
5 - Very high gain	24	38%	11	32%	12	48%
MEAN=	3.76		MEAN= 3.74		MEAN= 3.84	

**f. Ability to make close
friends**

	63	100%	34	100%	25	100%
1 - No gain	5	8%	3	9%	2	8%
2 - Slight gain	10	16%	8	24%	1	4%
3 - Moderate gain	19	30%	8	24%	10	40%
4 - High gain	8	13%	3	9%	4	16%
5 - Very high gain	21	33%	12	35%	8	32%
MEAN=	3.48		MEAN= 3.38		MEAN= 3.60	

g. Appreciation for persons of other races and ethnic backgrounds

	62	100%	34	100%	25	100%
1 - No gain	3	5%	2	6%	1	4%
2 - Slight gain	7	11%	4	12%	3	12%
3 - Moderate gain	10	16%	4	12%	6	24%
4 - High gain	14	23%	7	21%	5	20%
5 - Very high gain	28	45%	17	50%	10	40%
MEAN=	3.92		MEAN= 3.91		MEAN= 3.80	

h. Ability to relate to people

	62	100%	34	100%	25	100%
1 - No gain	2	3%	1	3%	1	4%
2 - Slight gain	7	11%	4	12%	3	12%
3 - Moderate gain	13	21%	7	21%	5	20%
4 - High gain	13	21%	8	24%	4	16%
5 - Very high gain	27	44%	14	41%	12	48%
MEAN=	3.90		MEAN= 3.88		MEAN= 3.92	

i. Knowledge of social/domestic issues

	63	100%	34	100%	25	100%
1 - No gain	3	5%	1	3%	2	8%
2 - Slight gain	3	5%	1	3%	1	4%
3 - Moderate gain	16	25%	10	29%	6	24%
4 - High gain	21	33%	12	35%	7	28%
5 - Very high gain	20	32%	10	29%	9	36%
MEAN=	3.83		MEAN= 3.85		MEAN= 3.80	

j. Knowledge of international relations

	62	100%	34	100%	25	100%
1 - No gain	4	6%	1	3%	3	12%
2 - Slight gain	6	10%	4	12%	2	8%
3 - Moderate gain	14	23%	9	26%	4	16%
4 - High gain	15	24%	9	26%	4	16%
5 - Very high gain	23	37%	11	32%	12	48%
MEAN=	3.76		MEAN= 3.74		MEAN= 3.80	

k. Ability to make ethical decisions

	63	100%	34	100%	25	100%
1 - No gain	3	5%	2	6%	1	4%
2 - Slight gain	8	13%	4	12%	3	12%
3 - Moderate gain	9	14%	6	18%	3	12%
4 - High gain	19	30%	10	29%	7	28%
5 - Very high gain	24	38%	12	35%	11	44%
MEAN=	3.84		MEAN= 3.76		MEAN= 3.96	

l. Appreciation for the arts

	63	100%	34	100%	25	100%
1 - No gain	5	8%	2	6%	2	8%
2 - Slight gain	3	5%	1	3%	2	8%
3 - Moderate gain	15	24%	8	24%	6	24%
4 - High gain	16	25%	10	29%	6	24%
5 - Very high gain	24	38%	12	35%	9	36%
MEAN=	3.81		MEAN= 3.76		MEAN= 3.72	

m. Appreciation for literature

	63	100%	34	100%	25	100%
1 - No gain	3	5%	1	3%	2	8%
2 - Slight gain	4	6%	1	3%	2	8%
3 - Moderate gain	13	21%	8	24%	4	16%
4 - High gain	17	27%	9	26%	8	32%
5 - Very high gain	26	41%	15	44%	9	36%
MEAN=	3.94		MEAN= 4.35		MEAN= 3.80	

n. Appreciation of the humanities

	63	100%	34	100%	25	100%
1 - No gain	2	3%	1	3%	1	4%
2 - Slight gain	7	11%	1	3%	5	20%
3 - Moderate gain	14	22%	8	24%	6	24%
4 - High gain	14	22%	6	18%	6	24%
5 - Very high gain	26	41%	18	53%	7	28%
MEAN=	3.87		MEAN= 4.15		MEAN= 3.52	

o. Skills in gathering information	63	100%	34	100%	25	100%
1 - No gain	1	2%	0	0%	1	4%
2 - Slight gain	6	10%	3	9%	3	12%
3 - Moderate gain	11	17%	7	21%	3	12%
4 - High gain	22	35%	13	38%	7	28%
5 - Very high gain	23	37%	11	32%	11	44%
MEAN=	3.95		MEAN= 3.94		MEAN= 3.96	

p. Technical knowledge	63	100%	34	100%	25	100%
1 - No gain	2	3%	1	3%	1	4%
2 - Slight gain	6	10%	2	6%	3	12%
3 - Moderate gain	12	19%	8	24%	3	12%
4 - High gain	20	32%	12	35%	7	28%
5 - Very high gain	23	37%	11	32%	11	44%
MEAN=	3.88		MEAN= 3.88		MEAN= 3.96	

q. Scholarly knowledge	63	100%	34	100%	25	100%
1 - No gain	1	2%	0	0%	1	4%
2 - Slight gain	5	8%	1	3%	3	12%
3 - Moderate gain	15	24%	10	29%	5	20%
4 - High gain	19	30%	12	35%	5	20%
5 - Very high gain	23	37%	11	32%	11	44%
MEAN=	3.92		MEAN= 3.97		MEAN= 3.88	

39. In your opinion, what were the advantages of going to CCC?	58	100%	27	100%	31	100%
Affordability	25	43%	13	48%	12	39%
Excellent instructors	12	21%	2	7%	10	32%
Smaller classes	21	36%	12	44%	9	29%

40. In your opinion, what were the disadvantages of going to CCC?	14	100%	6	100%	8	100%
Unavailability of classes when needed	8	57%	3	50%	5	63%
Not a 4-year college	4	29%	1	17%	3	38%
Not enough web classes	2	14%	2	33%	0	0%

SECTION IV: PLANS AFTER GRADUATION/EMPLOYMENT STATUS

41. What are your plans immediately following graduation?	63	100%	34	100%	25	100%
1 - Continue current employment	8	13%	5	15%	2	8%
2 - Seek employment	10	16%	1	3%	7	28%
3 - Attend a 4-year institution	30	48%	20	59%	9	36%
4 - Both. Attend 4-year institution and seek or continue employment	10	16%	7	21%	3	12%
5 - Take time off (no employment/no school)	0	0%	0	0%	0	0%
6 - Other	5	8%	1	3%	4	16%

42. Have you applied to another program or certificate program?	59	100%	31	100%	24	100%
1 - Yes, full-time	17	29%	12	39%	4	17%
2 - Yes, part-time	4	7%	2	6%	2	8%
3 - No (go to Q.42b)	38	64%	17	55%	18	75%

42a. If yes, what is the program in which you will be enrolled and at what college/university?

Program:	28	100%	21	100%	6	100%
Accounting	1	4%	0	0%	1	17%
Biology	2	7%	2	10%	0	0%
Business	3	11%	1	5%	2	33%
Chemical Engineering	1	4%	1	5%	0	0%
Computer Information Systems	1	4%	0	0%	1	17%
Communications	2	7%	2	10%	0	0%
Communications/Electronic Media	1	4%	1	5%	0	0%
Dietetics	1	4%	0	0%	0	0%
Elementary Education	1	4%	1	5%	0	0%
English	1	4%	1	5%	0	0%
Forestry	2	7%	1	5%	1	17%
Health Science	1	4%	1	5%	0	0%
History	1	4%	1	5%	0	0%
Mechanical Engineering	1	4%	1	5%	0	0%
Nursing	2	7%	1	5%	1	17%
Political Science	1	4%	1	5%	0	0%
Pre-med	1	4%	1	5%	0	0%
Psychology	3	11%	3	14%	0	0%
Speech-Language Pathology	1	4%	1	5%	0	0%
Undetermined	1	4%	1	5%	0	0%
College or University:	29	100%	22	100%	6	100%
ASU	3	10%	2	9%	0	0%
NAU	23	79%	18	82%	5	83%
Rio Salado CC	1	3%	0	0%	1	17%
Undetermined	2	7%	2	9%	0	0%

42b. If no, do you plan to pursue a bachelor's degree in the near future?

	45	100%	27	100%	17	100%
1 - Yes	38	84%	24	89%	13	76%
2 - No	7	16%	3	11%	4	24%

43. What is your current employment status?

	53	100%	33	100%	18	100%
1 - Full time (35 or more hours)	13	25%	8	24%	4	22%
2 - Part time (less than 35 hours)	24	45%	18	55%	6	33%
3 - Unemployed, but seeking employment (Go to Q. 31)	10	19%	4	12%	6	33%
4 - Unemployed, but not seeking employment (Go to Q. 31)	6	11%	3	9%	2	11%

44. Is your paid employment related to your field of study?

	41	100%	28	100%	12	100%
1- Yes	8	20%	4	14%	4	33%
2- No	23	56%	17	61%	6	50%
3- Somewhat	10	24%	7	25%	2	17%

45. If you are not employed, what is your current source of income?

	15	100%	6	100%	8	100%
Spouse	3	20%	2	33%	0	0%
Parents	5	33%	2	33%	3	38%
Loans/Grants	2	13%	1	17%	1	13%
Savings	2	13%	1	17%	1	13%
Military	0	0%	0	0%	0	0%
Social Security	2	13%	0	0%	2	25%
Other	1	7%	0	0%	1	13%

46. Your gender is:	57	100%	34	100%	20	100%
1 - Male	27	47%	14	41%	12	60%
2 - Female	30	53%	20	59%	8	40%

47. Your primary ethnic group is:	57	100%	34	100%	20	100%
1 - White/Anglo/Caucasian	36	63%	23	68%	13	65%
2 - African American	0	0%	0	0%	0	0%
3 - Hispanic/Chicano(a)/Latino (a)	5	9%	5	15%	0	0%
4 - Asian	1	2%	1	3%	0	0%
5 - Native American/American Indian/Aleut	15	26%	5	15%	7	35%
6 - Other	0	0%	0	0%	0	0%

48. Your year of birth is:	63	100%	34	100%	25	100%
1939	1	2%	1	3%	0	0%
1942	1	2%	0	0%	1	4%
1948	1	2%	1	3%	0	0%
1960	1	2%	0	0%	1	4%
1962	1	2%	1	3%	0	0%
1964	1	2%	0	0%	1	4%
1967	1	2%	0	0%	1	4%
1968	1	2%	0	0%	1	4%
1969	1	2%	1	3%	0	0%
1970	1	2%	0	0%	1	4%
1971	1	2%	0	0%	1	4%
1972	2	3%	1	3%	0	0%
1973	2	3%	0	0%	2	8%
1974	1	2%	1	3%	0	0%
1975	4	6%	1	3%	2	8%
1977	2	3%	1	3%	1	4%
1979	1	2%	1	3%	0	0%
1980	2	3%	1	3%	1	4%
1981	1	2%	0	0%	1	4%
1982	7	11%	3	9%	3	12%
1983	3	5%	3	9%	0	0%
1984	2	3%	1	3%	1	4%
1985	6	10%	3	9%	2	8%
1986	4	6%	3	9%	1	4%
1987	11	17%	7	21%	4	16%
1988	3	5%	3	9%	0	0%
1989	1	2%	1	3%	0	0%

49. While attending CCC, were you a member of the Armed Forces (including the National Guard)?	64	100%	35	100%	25	100%
1 - Yes	0	0%	0	0%	0	0%
2 - No	63	98%	34	97%	25	100%
3 - No, but my spouse was/is	1	2%	1	3%	0	0%

50. The highest education level completed by your mother was:	64	100%	35	100%	25	100%
1 - Grade school	1	2%	0	0%	0	0%
2 - Junior high	4	6%	1	3%	0	0%
3 - Some high school	6	9%	4	11%	2	8%
4 - High school graduate	14	22%	11	31%	3	12%
5 - Vocational/technical/business (beyond high school)	3	5%	1	3%	2	8%
6 - Some college	12	19%	6	17%	6	24%
7 - Completed college (4 year degree)	13	20%	4	11%	9	36%
8 - Graduate or Professional school	11	17%	8	23%	3	12%

51. The highest education level completed by your father was:	64	100%	35	100%	25	100%
1 - Grade school	1	2%	0	0%	0	0%
2 - Junior high	4	6%	2	6%	0	0%
3 - Some high school	4	6%	2	6%	2	8%
4 - High school graduate	14	22%	8	23%	5	20%
5 - Vocational/technical/business (beyond high school)	1	2%	0	0%	1	4%
6 - Some college	15	23%	9	26%	6	24%
7 - Completed college (4 year degree)	16	25%	8	23%	8	32%
8 - Graduate or Professional school	9	14%	6	17%	3	12%
52. Your current marital status is:	62	100%	33	100%	25	100%
1 - Single, never married	36	58%	23	70%	12	48%
2 - Married/Live with partner	23	37%	8	24%	12	48%
3 - Separated	1	2%	1	3%	0	0%
4 - Divorced	2	3%	1	3%	1	4%
5 - Widowed	0	0%	0	0%	0	0%
6 - Other	0	0%	0	0%	0	0%
53. Are you financially responsible for other members of your family?	64	100%	35	100%	25	100%
1 - Yes	18	28%	9	26%	7	28%
2 - No	46	72%	26	74%	18	72%